

**DEDICATED TO
MAKING YOUR
BIG ISLAND
HOME A PLACE
OF REST AND
RELAXATION.**

*Make your visits home
to the Big Island
simple and effortless.*

*Leave the work and worry
in the caring and capable
hands of Hale Malama
Residential Services.*

*Hale
Malama*

PREMIER RESIDENTIAL SERVICES

Summit to Sea Realty Corporation

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**Professional Services,
Home Care and
Property Management**

**Programs and Services
Designed to Maximize
Homeowner's Leisure Time**

PERSONAL SERVICES

Hale Malama provides a wide range of personal services to make life easier and more enjoyable. Services include:

- **Butler Services**
Breakfast & Lunch preparation, Bartending and Assisting Private Chefs .
- **Concierge**
Dinner reservations, babysitters, tee times, activities
- **Maid Services**
- **Personal Shopping**
Groceries, supplies and gifts per your specifications.
- **Pre-Arrival Grocery Shopping**
Just give us the list, we'll handle the rest.
- **Airport/Local Transportation**
Including Limo Service
- **Guest Services**
Gate access and services to help your guests enjoy their visit.
- **Laundry/ Dry Cleaning**
- **Floral Services**
Fresh flowers, Plant Service, Lei Greetings
- **Newspaper Delivery Service**
- **Mail/Package Services**
Pick-up, receiving, forwarding or arranging shipping of mail and packages.
- **Special Events**
Arrange for local caterers/chefs, entertainment . . .
- **Furniture/Equipment Rental**
Cribs, beds, bicycles, hospitality tents . . .
- **Pet Sitting/Care**
Feeding, watering, and walking, or recommend a qualified veterinarian.

The Hale Malama residential services program is uniquely designed to provide the ultimate in Property and Personal Services to homeowners of upscale residential properties.

HOW WE OPERATE

Monthly Service Plan. Clients pay a monthly fee for a set menu of services, and access to our other services at a discounted rate.

Per Service Plan. Clients order services as needed from our regular menu of services.

For both plans, clients contact the office, present their request, and our staff does the rest. Upon completion of a project or service, a staff member will follow up by phone to insure client satisfaction. Monthly clients receive detailed statements identifying all services performed and itemizing all charges.

OUR TEAM

Hale Malama's team combines the talents and experience of Summit to Sea Realty Corporation, Butler Service With Aloha LLC and our extensive network of professionals to provide the highest quality of service and attention to detail.

PROPERTY SERVICES

Hale Malama provides customized service in caring for your home and vehicles. Services include:

- **Absentee Home Care**
Includes periodic inspection of the homes interior to insure proper order.
- **Home Openings/Closings**
Prepare your home for your arrival and close after your departure.
- **Maid Service**
- **Vendor Access**
Arrange access to your home for repairs, installations, pesto control and others authorized by you. You no longer have to be home or wait for service providers.
- **Property Maintenance/Appliance Repair**
Assess the situation, arrange the proper services and manage maintenance.
- **Major Projects/Repairs**
Arrange the proper services and manage the project to your specifications.
- **Landscaping/Yard Services**
Arrange the proper services and/or schedule for your exact needs.
- **Window/Patio Cleaning Service**
- **Vehicle Transport**
Have personal automobiles professionally transported to and from destinations.
- **Vehicle Services**
Car registration, servicing, repairs, washing/detailing. (Golf Carts too!)
- **Pool/Spa Service**
- **Emergency Services**
In case of an emergency (earthquake, etc.), quickly inspect for damage, determine a solution and obtain professional services to fix the problem.
- **Vacation Rental Management**

If there is a service you need not listed here, please call us and we will do our very best to accommodate your needs.